



Australia Post Document Services Terms and Conditions

Terms of Use

These Terms of Use are 'Additional Terms' (as defined in the [MyPost Account Terms of Use](#)) that apply to our provision of, and your use of, the Australia Post Document Services (being the Secure Document Vault and Digital Receipts services).

For clarity, the Secure Document Vault and Digital Receipts services are each a 'Service' for the purpose of the MyPost Terms of Use, and a reference to 'the Service' in these Terms of Use is a reference to either or both of those services.

Capitalised terms that are defined in the MyPost Terms of Use have the same meaning in these Terms of Use.

1. Delivery

Documents deposited in the Service will be deemed to have been delivered, presented, received and viewed by you once made available for you to access through the Service. You are responsible for ensuring that documents received through the Service are read and acted upon as required.

2. Document content

Save for documents generated by Australia Post, we have no control over the content of any document deposited into the Service. If you disagree with the content of any document, you are responsible for raising your objections with the relevant provider.

For clarity, the limitation of liability in clause 8.2 of the MyPost Terms of Use in favour of Australia Post also applies specifically in relation to any document deposited into the Service where the document (or any information within the document) is supplied by a third party.

3. Security measures and liability

We will implement reasonable technical measures, such as encryption using commercially available tools, to protect the security of documents deposited into and stored on the Service. However, due to technical limitations of all security measures, we cannot provide any definitive assurance regarding security of documents deposited into or stored on the Service. While we strive to protect such information, we cannot ensure or warrant the security of such information and you do so at your own risk.

For clarity, the limitation of liability in clause 8.2 of the MyPost Terms of Use in favour of Australia Post also applies specifically in relation to any breach of security or unintended loss or disclosure of information.